



July 20, 2015

To Whom It May Concern:

In my role as an independent insurance risk manager, I have used Alternative Claims Management on many occasions.

My clients have a variety of vehicles such as ready-mix trucks, crash trucks, sweepers, specialized trailers, and other types of unique equipment that at times will sustain damages from a third party.

ACM has an outstanding record of specialized recovery of my client's Loss of Revenue, when those vehicles are down for repair.

For example, in just one claim, they recovered \$36,000 in Loss of Revenue for a ready-mix truck that was knocked out of service by an at-fault third party.

ACM has also averaged over \$10,000 in Loss of Revenue claim proceeds for my crash truck client.

ACM is very responsive to any requests, keeps me up to date on the status of each claim through their online data base, and always handles everything they do for me in a most professional manner.

I am pleased to endorse Alternative Claims Management to all businesses, with any type of fleet vehicle that sustains damage from an at-fault third party - who would also want to reap the benefits of recovering everything they are legally entitled to for their loss.

Sincerely,

Stan Naegele CIC, AAI

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