

AMERICAN AMBULANCE SERVICE, INC.

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To Whom It May Concern,

American Ambulance Service Inc. have very few accidents, especially involving other vehicles. However, when they do involve an at-fault third party, we have Alternative Claims Management on our side to fight for us.

On just one of our claims, the insurance company, representing the person who struck our vehicle, was fighting with our body shop regarding a matter of some \$300 of their estimate.

It took 27 days to for them to resolve the issue. After they finally agreed to pay the difference, ACM came in and collected \$76,000 in Loss of Revenue! This represented the money we could have generated had our ambulance been available to us during the time it was out of service.

The team at ACM is always on top of our claims, professional in manner and very successful in their efforts on our behalf.

I would be glad to recommend ACM to any other fleet operators who have claims they want to maximize, so they too are able to collect all they are legally entitled.



Matthew R Duval
Fleet Manager
American Ambulance Service Inc.
Norwich, CT 06360

